
**Information technology — Service
management —**

**Part 1:
Service management system
requirements**

*Technologies de l'information — Gestion des services —
Partie 1: Exigences du système de management des services*





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Contents

	Page
Foreword	v
Introduction	vii
1 Scope	1
1.1 General.....	1
1.2 Application.....	1
2 Normative references	2
3 Terms and definitions	2
3.1 Terms specific to management system standards.....	2
3.2 Terms specific to service management.....	6
4 Context of the organization	10
4.1 Understanding the organization and its context.....	10
4.2 Understanding the needs and expectations of interested parties.....	10
4.3 Determining the scope of the service management system.....	10
4.4 Service management system.....	10
5 Leadership	10
5.1 Leadership and commitment.....	10
5.2 Policy.....	11
5.2.1 Establishing the service management policy.....	11
5.2.2 Communicating the service management policy.....	11
5.3 Organizational roles, responsibilities and authorities.....	11
6 Planning	12
6.1 Actions to address risks and opportunities.....	12
6.2 Service management objectives and planning to achieve them.....	12
6.2.1 Establish objectives.....	12
6.2.2 Plan to achieve objectives.....	13
6.3 Plan the service management system.....	13
7 Support of the service management system	13
7.1 Resources.....	13
7.2 Competence.....	14
7.3 Awareness.....	14
7.4 Communication.....	14
7.5 Documented information.....	14
7.5.1 General.....	14
7.5.2 Creating and updating documented information.....	15
7.5.3 Control of documented information.....	15
7.5.4 Service management system documented information.....	15
7.6 Knowledge.....	16
8 Operation of the service management system	16
8.1 Operational planning and control.....	16
8.2 Service portfolio.....	16
8.2.1 Service delivery.....	16
8.2.2 Plan the services.....	16
8.2.3 Control of parties involved in the service lifecycle.....	17
8.2.4 Service catalogue management.....	17
8.2.5 Asset management.....	17
8.2.6 Configuration management.....	18
8.3 Relationship and agreement.....	18
8.3.1 General.....	18
8.3.2 Business relationship management.....	19
8.3.3 Service level management.....	19
8.3.4 Supplier management.....	20